



## Website Privacy Policy

**DCSS Australia Inc.**  
NFP Community Services Org.

### Introduction

To ensure we can engage with you, we need to collect some personal information, please be rest assured, at Diverse Communities and Social Services (DCSS) Australia, we are committed to protecting your privacy. We only use your personal information for purposes, as outlined in this policy. You can send us an email to update your details at any time. If you have any other questions or concerns about this policy or the use of your personal information, please contact us via [Enquiries@dcssaustralia.org](mailto:Enquiries@dcssaustralia.org) and we will respond as soon as possible.

### Collection of Information

We collect information in a number of ways, most commonly through this website, registration forms, in person or through other interactions. The type of information we collect depends on the nature of our relationship with you, but typically includes basic contact information – name, age, phone number, address, email address.

The information is predominantly used to keep you informed of developments and updates with our projects and to provide direct marketing materials. We also use it for functional purposes, such as processing donations, government reporting requirements, to respond to enquiries and so forth. If you have not subscribed or have unsubscribed, we will not use your information for marketing purposes.

### Third-parties

We may use third party software suppliers to collect and store your information and to provide us with other services. We may also use third parties to assist with other operational aspects, such as data processing, analysis, and mail services. Some of these providers may be located overseas, however, we take all reasonable steps to ensure your information is protected from misuse. **We will never sell or otherwise share your information to assist others market their products or services.**

### Use of Information

We may use information or data that is not personal information to improve our services and tailor the website configuration to your preferences. This may include the use of cookies and analysis of other website traffic data. We may also create anonymised marketing statistics and user demand information.

There are several organisations that assists our organisation process donations via this website, this provides a secure gateway between you and the service provider, we do not collect or store any credit card or banking information.

Our website may contain links to other websites that are not controlled by us, these are for your convenience only and we are not responsible for the content or privacy practices of such websites.

We may update this privacy policy from time to time, any updated policy will take effect immediately once posted on this website.

### RELATED DOCUMENTS:

- Social Media Policy;
- Privacy Policy;
- Code of Conduct Policy;
- Code of Ethics Policy;
- Confidentiality Policy;
- Electronic Communication Policy;